

Ambitious Head Waitress with 3 years of experience serving in seasonal seaside establishments. Proven history of inspiring positivity and productivity in employees. Dedicated to dynamic leadership and top-of-the-line customer service.

Work History

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| 2021-06 - Current | Waitress Supervisor <i>Splash, Chios</i> <ul style="list-style-type: none">Handled customer complaints professionally, resolving issues through diplomatic acknowledgment and commitment to service.Upheld high standards of professionalism when dealing with customer issues and waiting on tables.Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.Bussed and reset tables to keep dining areas clean. |
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Education

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| 2023-10 - Current | Industrial Management And Technology <i>University of Piraeus - Athens</i> |
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Interests

Website building
Language learning

Nikoletta Mortaki

Student

Contact

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Skills

Order accuracy

Item promotion

Bar terminology

Cash handling

Tableside Service

Menu presentation

Accurate money handling

Languages

English

Full Professional

Greek

Native or Bilingual

French

Limited Working