# Jadiss EL ANTAKI

# CUSTOMER CARE REPRESENTATIVE

#### **ABOUT**

Seeking new opportunities in the telecommunications industry, I bring to the table a unique blend of quadrilingual proficiency and technical expertise, complemented by strong communication skills.



### **Work Experience**

# Content Moderator (2024-Present)

**Foundever** 

As a Content Moderator since 2024, I engage in ensuring online platforms maintain appropriate content standards.

Used languages (Italian - English)

# **Customer Care Reprensentative** (2022-2024)

**Teleperformance** 

My main responsibilities include assisting customers with the usability of our services and providing technical support to resolve any issues they encounter while using our technology

Used languages (Italian - English)

# **Graphic Designe Freelancer** (2022-2023)

AdWeb.ma

My main task is crafting visually compelling designs that effectively communicate messages and ideas across different mediums.

### **Educational History**

# **Bachelor of Computer Science (2019-2022)**

Universita di Torino

I pursued a Bachelor of Computer Science at Università di Torino, laying the foundation for my expertise in the field.

# Bachelor of Banking and Finance (2012-2015)

University Hassan 2

The program covered fundamental principles and practices in banking, finance, and economic systems.

## High School Diploma (2009-2012) AN-NASR

In my High School Diploma in Mathematics and Engineering Sciences, I gained vital knowledge in math and engineering, setting the stage for future studies and careers in engineering, technology, or applied mathematics

## **Inventory Supervisor (2020-2022)**RGIS

I oversaw and managed inventory operations with precision and efficiency.

### **High School Mathematics Teacher (2015-2017)**

**Yassamine High School** 

I had the privilege of teaching high school mathematics at Yassamine High School, where I helped students explore the wonders of math in a supportive and enriching environment.

### **Contacts and more**

### **ADDRESS**

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#### **EMAIL**

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#### **PHONE**

00 30 698 322 8735

### **SKILLS**

Communication, Teamwork, Responsibility, Creativity, Problemsolving, Leadership, Adaptive.

### Volunteering

Fundraising Associate in JEToP

#### Interests

Traveling, Reading, Cooking, Writing

### Languages

English, French Italian, Arabic

#### **Other Skills**

Graphic Design Inventory Contol Java, HTML, CSS, Bootstrap