

# Curriculum vitae

#### PERSONAL INFORMATION

# Diane Priscille Ndzouatchoua

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#### WORK EXPERIENCE

#### 07/01/2008-08/10/2018

## Manager of the Tourist Relay Hotel

Hotel New Kem's Planet (Relay Touristic Hotel), Kumba (Cameroon)

- Reception and service (bar and restaurant)
- Management knowledge Hotel Manager

#### 22/01/2006-06/08/2017

# Service bar and Receptionist in a hotel

Douala Touristic Center Hotel, Douala and Bombe (Cameroon)

- Hotel manager
- Room service
- Caring for children and the elderly
- Receptionist / service bar/ restaurant
- Managing the cash drawer

#### 03/01/2006-05/03/2006

# Intern in service bar/restaurant and reception

Douala Touristic Center Hotel, Douala (Cameroon)

- Customer service
- Desk funds services
- Management of the reception and the restaurant, and of the interns' team
- Teamwork

#### **EDUCATION AND TRAINING**

#### 2004-2006

## Hôtellerie Training Certificate

CEFOR International School in Hotel Management and Cooking, Douala (Cameroon)

- Two-Years Professional training in Hotel Management and Cooking,
- International and professional perspectives, including several internships in hotels.

# 2003-2004

## First year undergraduate

Law Licence - Douala University, Doula (Cameroon)

First year undergraduate in Public Law

# 2002-2003

#### Baccalaureate

New Bell College - Secondary School, Douala (Cameroon)

High School Degree - Language specialization

Litterature and French

### 1998-2001

## Secondary School Certificate

Bilingual high school of Brazzaville, Douala

PERSONAL SKILLS

Mother tongue(s)

French, Bangante

Foreign language(s)

English Spanish

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	de transcription de la companya della companya della companya della companya de la companya della companya dell
B1	B1	B1	B1	B1
A1	A1	A1		A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user Common European Framework of Reference for Languages - Self-assessment grid

Job-related skills

- good skills to welcome a client
- I know the cleaning rules
- I am fast, smiling and reactive

Digital skills

- Good knowledge and command of the Office Suite (Word, Excel)