



europass



## Rafiou Ayeva

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## WORK EXPERIENCE

### **Mathematics and English teacher**

**Senior secondary school " la REFERENCE" [ 2012 – 2013 ]**

**City:** Lome

- Regular review, evaluation and analyses on students academic ,social and behaviour progress
- Teaching basics of mathematics as well as English
- Supervise study halls and provide academic advises
- Contributing to raise the level of students achievement by being a role model and by inspiring them to be activily interested in their studies

### **Customer care**

**TOGOCEL [ 2013 – 2016 ]**

**City:** Lome

**Country:** Togo

- handling complaints and responsible for maintaining overall goodwill between the companie and its customers.
- manage data regarding customer satisfaction and report it to the appropriate responsible.

## **Waiter**

**WISCOSIN UNIVERSITY RESTAURANT** [ 01/2017 – 07/2017 ]

**City:** Accra

**Country:** Ghana

- In charge of customers commands(presenting the prices and menu list and helping them in their choices)
- preparation of tables, serving food or beverages and taking payments.
- Hadling customers is such way to please them

## **Customer care**

**Esteticium hair transplant clinic** [ 2017 – 2018 ]

**City:** Istambul

**Country:** Turkey

- Communicating with customers throught calls and e-mail
- Manage data ragarding clients needs, complaints .
- Maintaining overall goodwill between the company and it's clients

## **English teacher**

**Selfemployed** [ 2017 – 2018 ]

**City:** Istambul

**Country:** Turkey

- Teaching English to needee on request during my free time

## **Interpreter**

**Benevola** [ 2018 – 2020 ]

**City:** Samos/ larissa

- Serving as a middle man between a range of people utilising my ability to speak different languages

## **Artisan and interpreter**

**Bianco & chiaro SRLS( AMSTEL )** [ 05/06/2020 – 22/03/2022 ]

**City:** Thessalonoki

**Country:** Greece

- Standing as a middle man between the executive members and the employees
- Sorting bottles

## **EDUCATION AND TRAINING**

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### **A level**

**LYCEE KOUVAHEY** [ 2002 – 2008 ]

Address: Lome

### **1st degree**

**University of lome** [ 2008 – 2011 ]

Address: Lome (Togo)

## **LANGUAGE SKILLS**

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Mother tongue(s): **French** | **Kotokoli** | **Ewe** | **Twi**

Other language(s):

**English**

**L**ISTENING C1 **R**EADING C1 **W**RITING C1

**S**POKEN PODUCTION C1

**S**POKEN INTERACTION C1

## **DIGITAL SKILLS**

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Written and Verbal skills / Good listener and communicator / Team-work oriented / Organizational and planning skills / Motivated / Instagram

## **HOBBIES AND INTERESTS**

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### **Hobbies and intetests**

I am an addicted football fan. Besides I like reading and travelling